



## "LaserNet has Reduced our Axapta Output Management Costs by 20-30%"

### Overview

- **Challenge**  
To provide a single output management interface for multiple IT applications with the aim to reduce IT development costs.
- **IT Applications**  
Microsoft AXAPTA  
WIN2000 Novell and Linux
- **Scope**  
2 million documents/year  
1 high-speed printer  
200 users
- **Solution**  
AutoFORM design software  
AutoFORM GUI data mapping interface
- **Why AutoFORM?**  
AutoFORM was the most user-friendly.  
  
It offered one total solution that collects all the functions in one product.  
  
The AutoFORM organisation was very convincing and committed.
- **Is it For You?**  
AutoFORM is suitable for all companies using ERP and other IT solutions, where you are need a single output management interface.



"LaserNet has cut our output IT development costs by 20-30%; giving us more time to concentrate on extending the functionality of our IT applications" says head of IT Niels Johannsen.

### Key Benefits

- Output for multiple applications is controlled from a single point, which saves a lot of time and effort.
- Conditionally assembles document content according to reader curtailing manual input.
- Ability to change document formats on demand. Improved internal service.
- Applications do not have to be re-engineered to improve document appearance, and content.
- Automatically converts documents to PDF format for our web-based archive and email, fax transmission

### Niels Johannsen IT Director Explains

Brunata uses several different IT systems to manage its business operations. The company has developed some of these systems itself, as it has considerable expertise in system development. The two most important systems are a heating billing system and Axapta from Microsoft Business Solutions.

## Output & Document Management

### The Challenge

In 1999 the company decided to acquire a standard system to make it easier to manage the output from these systems. The reason for this was that around 20-30% of the development work on expanding and maintaining the business applications was taken up with generating reports and forms.

After evaluating several Output Management products Brunata selected AutoFORM as:

- AutoFORM was the most user-friendly.
- It offered one total solution that collects all the functions in one product.
- The AutoFORM organization was very convincing and committed.
- "Actually we didn't really appreciate how many things AutoFORM can do!"

### The Solution

AutoFORM handles all printouts from the AXAPTA ERP system and the company's own billing system. Some of the documents are printed centrally while the others are printed at one of the 13 service centres in Denmark, Norway and Sweden via VPN (Internet).

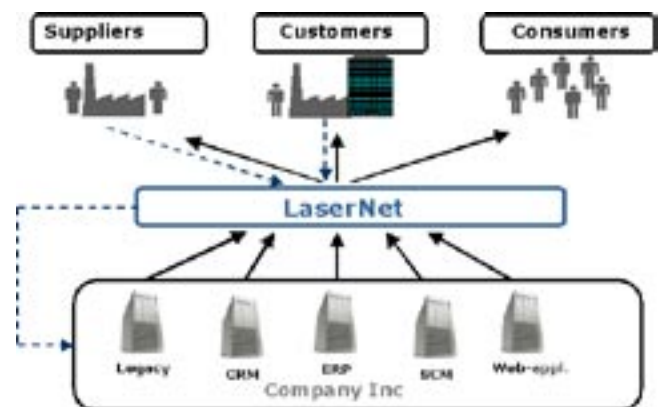
Besides printing and distribution the heating bills are also converted into PDF and made available to customers online via Brunata's web-archive. This means less time spent on administration and more on customer service.

"Our solution enables us to print on both sides of the page, so that we can design dynamic back pages with explanations of the heating bill. We often need to batch process 10-12,000 documents as well as day to day print requirements via 43 distributed printers. This means that the solution is vital to us and its stability is extremely important," says Niels Johannsen.

### The Future

"We are in the process of reorganizing our accounting systems into web-based solutions and AutoFORM is playing a major part in the process", says developer Jesper Rasmussen. "We expect to connect even more of our systems to the output platform, and to be able to deliver documents to our customers in the format that they require, whether that be on their own printers, email, fax or XML. We would also like to make our accounting documents even more visual and customer friendly, for example by using graphs and drawings on the backs of the documents."

In other words, concludes Niels Johannsen: "We find that AutoFORM develops at a pace to match our need to communicate effectively."



**AutoFORM is the output platform for several business systems. Corrections in layout, for example, only have to be made once to simultaneously update all the systems.**

**Brunata A/S** is one of Denmark's leading developers and manufacturers of advanced water meters and turnkey solutions for measuring electricity, water and heating. Brunata A/S supplies advice, products and installations, as well as follow-up operational service and support. Brunata's customers include both private and professional property administrators who outsource all the technical and administrative tasks associated with consumption measurement. With more than 80 years of experience with consumption meters and a programme that uses the most precise meters in the world, Brunata A/S is the natural partner for properties and businesses who want to gain control over their resource expenses. See more at [www.brunata.com](http://www.brunata.com)

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